



Accessing Your Basic eCourse

To access your MSF eCourse, you need the login information from your Confirmation Screen (shown below). If you did not print out your confirmation page, check your inbox for an email containing the same information. If you cannot locate the email in your inbox, look in your trash and spam folders.

Please Read Carefully And Completely!

Thank you for registering for a MSF course. A confirmation email will be sent to your email address shortly.

Basic eCourse

Name	Username	Password	eCourse Website
Ward, Madison	madmotor@maildrop.cc	m7ekdx7e	http://elearning.msf-usa.org/

Thank you for registering for the Basic eCourse. Upon completion of the eCourse, you will be able to print a completion certificate that is valid for 30 days. If you are taking the eCourse as a requirement of a hands-on training course, the eCourse must be completed less than 30 days prior to the class start date.

If you have completed the eCourse more than 30 days before the class start date, you must re-take the eCourse (you can re-take it for free) by logging into the eCourse server and checking the "Start new attempt" checkbox.

If you already have an eCourse account because you have taken an other MSF eCourse, please log into your existing account using your current login information. If you do not remember your password for your account, please click on "ForgotPassword?" below to have it reset.

MSF Confirmation Number: 1A1059422ZA

On either document, scroll down until you find your user login (it will be your email address), your **eight-character** password (all letters in the password will be **lowercase**). The web address for the eCourse login is <https://elearning.msf-usa.org>.



Login to your MSF Basic eCourse

1. The eCourse login website URL is <http://elearning.msf-usa.org>
The login page looks like this



MSF eCourse Server

Username/Email Address
Password(CaSe Sensitive)

Remember username

[Forgot your username or password?](#)

Not registered yet?

To register for the MSF Basic eCourse, please [Click here](#).
To register for the MSF Street Strategies eCourse, please [Click here](#).

Log in

Contact

If you can't find a solution to your issue in the FAQ below:
Please contact us at msfsupport@msf-usa.org or call us at (949) 727.3227 x3158 Monday thru Friday between 8:00am - 4:30pm Pacific Time.
Please include your Name and username/e-mail that you use to log into the eCourse.

Minimum System Requirements

- Internet connection: Broadband connections work best. The MSF eCourses are video intensive.

2. Enter the USERNAME and PASSWORD listed on your MSF Basic eCourse Enrollment Confirmation page.

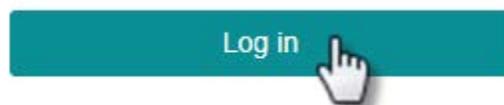
Your USERNAME is your email address.

Your PASSWORD is eight-characters long and case sensitive.

Name	Username	Password	eCourse Website
Wend Madison	madmotor@maildrop.cc	m7ekdx7e	http://elearning.msf-usa.org/

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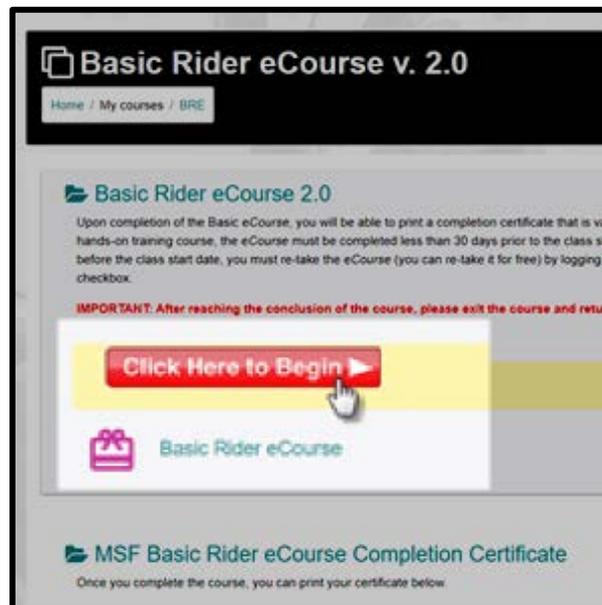
The login information above is an example; your login credentials will be different!



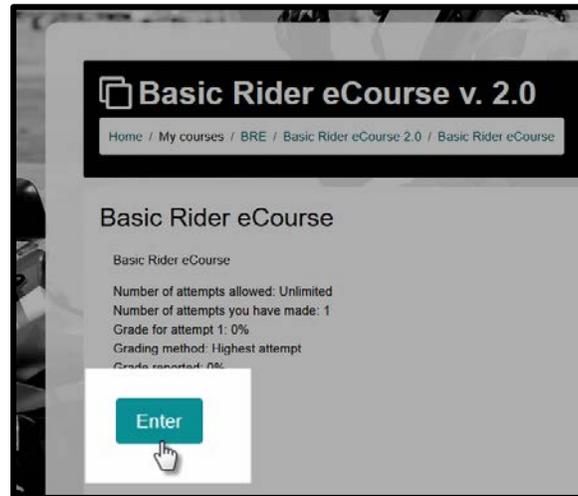
3. Click Log in.



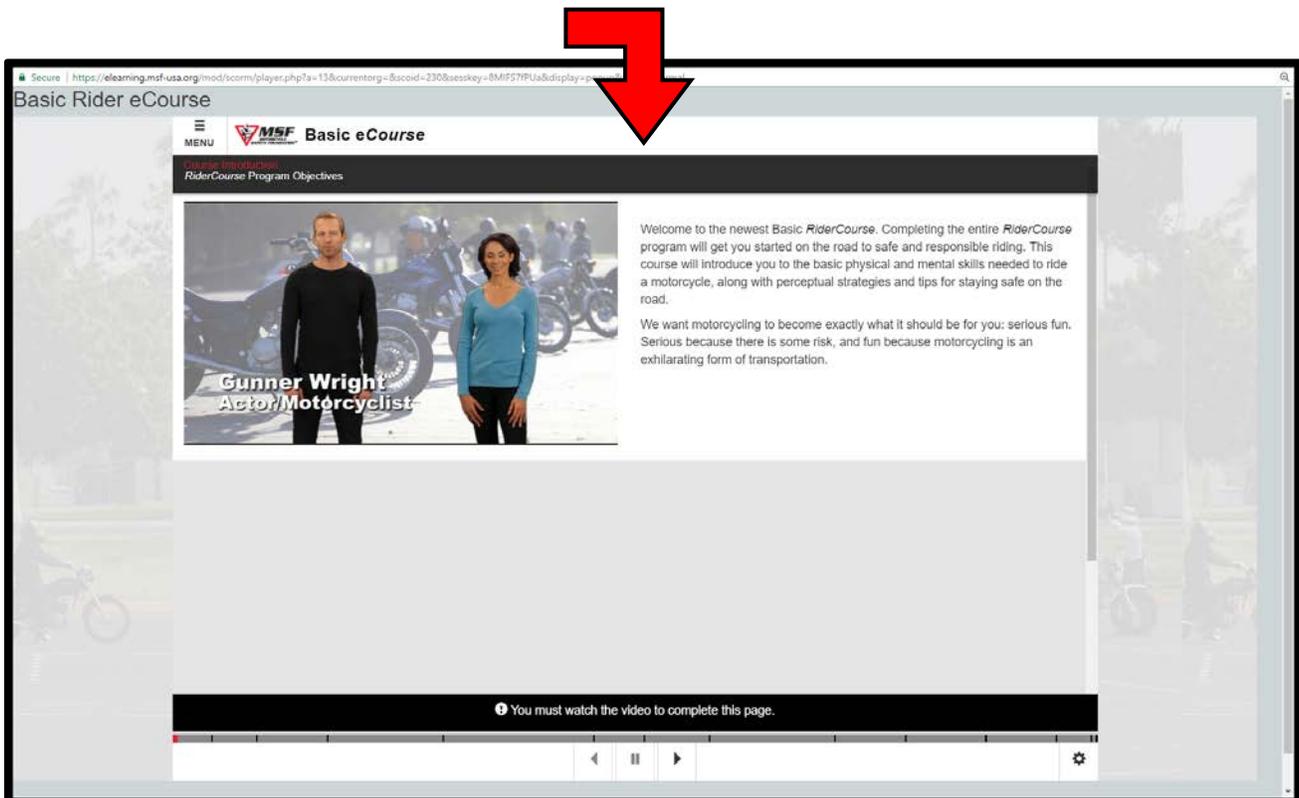
4. Click [Basic Rider eCourse v 2.0](#)



5. Click [Click Here to Begin](#) button.



6. Click **Enter**. A new window will open and begin loading your course.
7. When your course begins, this is what you will see.

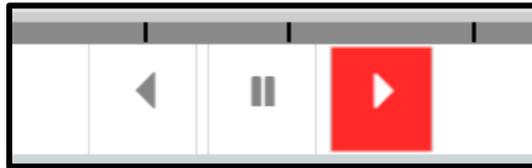


Make sure you have the volume turned up!



Navigating the eCourse

The course will not advance automatically. You must use the navigation bar at the bottom of the screen to move forward once it starts blinking red.



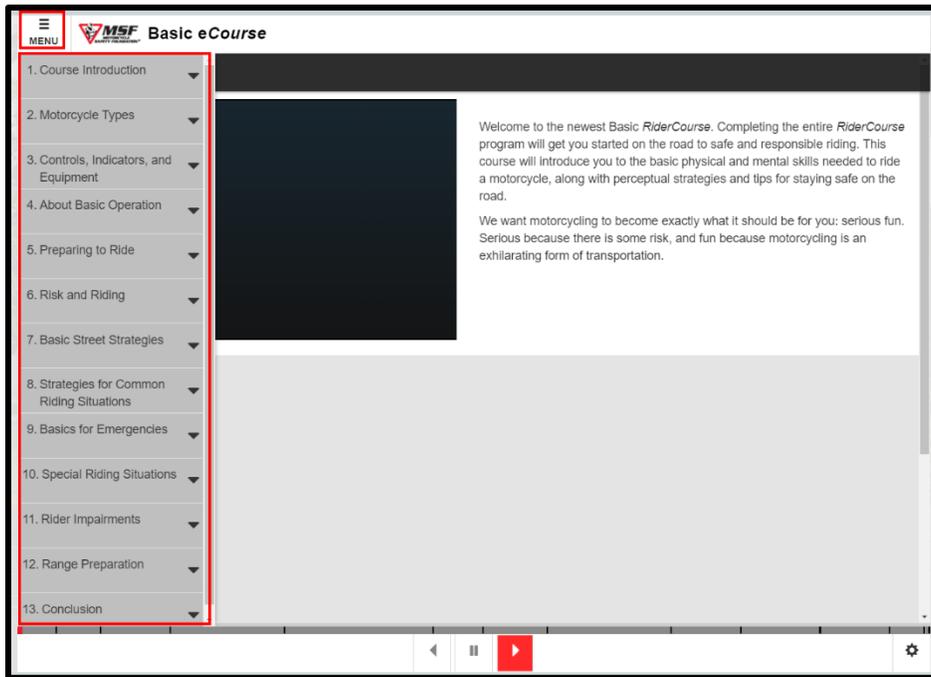
The screenshot shows the MSF Basic eCourse interface. At the top, there is a URL: `sf-usa.org/mod/scorm/player.php?a=13¤torg=&scoid=230&sesskey=8MIF57fPUa&display=popup&mode=normal`. Below the URL, the page title is "Basic eCourse". The main content area is dark grey with white text. There are several callout boxes with white backgrounds and red borders:

- Menu:** This button gives you access to each page and section in this course. Pages are greyed out and unavailable until they have been reached. At any point in the course, you may return to review a previously viewed page.
- Pages:** While a page is being played, a red bar will appear on the left side of the text to indicate where you are. You are unable to progress to the next page until you have completed the page you are currently viewing. You are required to view videos in their entirety on some pages before being allowed to move on.
- Progress:** The two progress bars give you an indication of your current course progress. The top bar shows your progress on the current page while the bottom bar shows your progress within the entire course. The black lines indicate each section of the course.
- Navigation:** The course navigation controls which allow you to move between pages and pause or play pages.
- Settings:** You can view these tips again, view the course glossary, and access course settings by selecting this button.

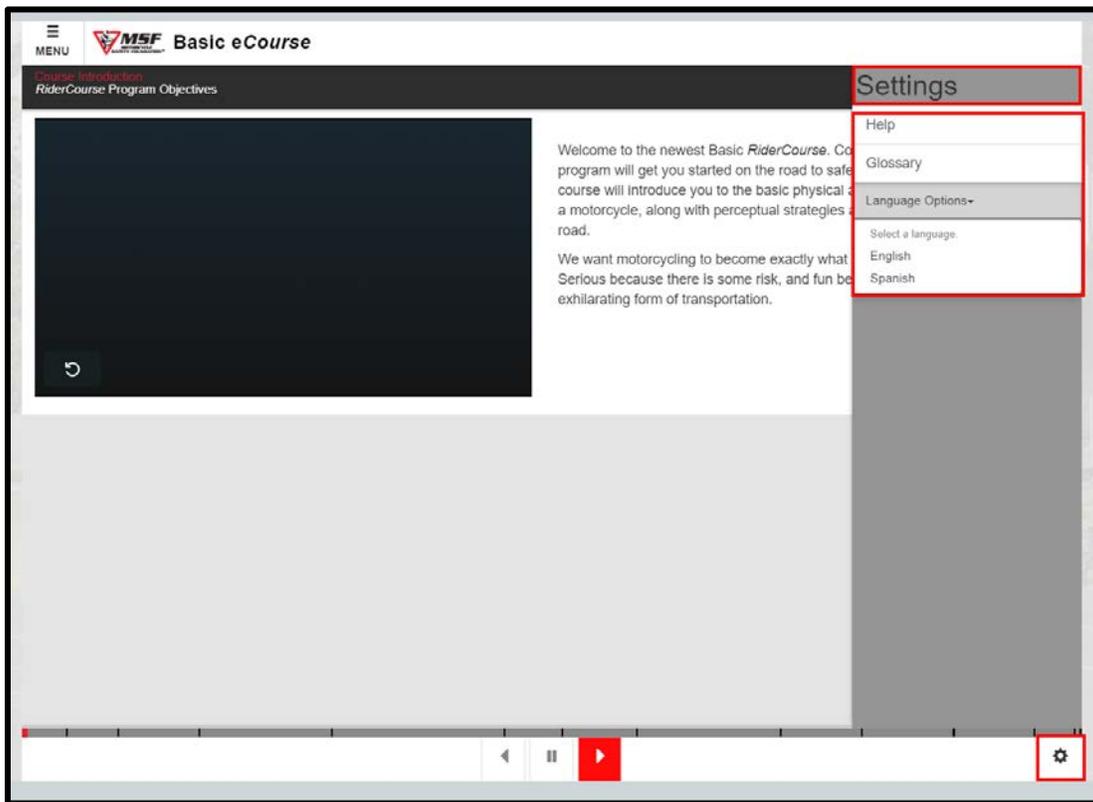
At the bottom of the screen, there is a navigation bar with a red play button, a pause button, and a settings gear icon.



Menu



Settings





The eCourse saves your progress as you go.

The course is designed to save your progress and allow you to complete it over multiple sessions.

If you refreshed the page in a weak signal area, once you are back online, the course might default back to the beginning of your course.

This does not mean you have to start over!

Please email us at msfsupport@msf-usa.org, explain what happened and which sections you have already completed. Once we verify your course logs, we can manually move you back to where you left off*.

*You may be required to complete a quiz comprised of the 'Knowledge Check' questions from the sections you have covered before you can be advanced past those sections in the course.